

WIRELESS ACCESS POINT

Your residence is WiFi-ready.



MANAGE YOUR NETWORK

If you have a wireless access point, a WiFi 6 router has been pre-installed. After you have placed your order for service, follow the steps below:

- 1. IMPORTANT:** if not done previously, visit MultiWav.Arvig.com and log in to your online account, and set up your WiFi network name (SSID) and password.
2. Visit your smartphone's app store, and download and install the Plume HomePass app. If you do not have a smartphone, please contact Technical Support (see last page).
3. Check your inbox for the email **Reset your Plume Password** which will help you finish setting up your Plume account.



Wireless delivery, or WiFi, may be impacted by the device's distance from the internet connection, interference from other equipment or devices at the location, equipment location, types of devices connected, physical obstructions and/or time of day. The internet connection to your home will only be as fast as your device(s) and can be constrained by the processors, the network adapter, the operating system, the browser, the memory available and other factors.